



TOTALRISKADMINISTRATORS

**IN THE EVENT OF OUR SWITCHBOARD (011 327 1540) BEING DOWN,
PLEASE USE THE FOLLOWING EMERGENCY CONTACT NUMBERS:**

E-mail: info@totalrisksa.co.za | Website: www.totalrisksa.co.za

CEO:

Frank Thayer - frank@totalrisksa.co.za

OPERATIONS:

Chief Operations Officer – Geoff du Preez - geoff@totalrisksa.co.za

ADMINISTRATION:

Claims – Queries, Customer Services:

Head – Naomi Buchner: (011) 372-1529 naomi@totalrisksa.co.za

Customer Services Team: claims@totalrisksa.co.za

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Zandile Radebe (011) 372-1522

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Membership and Billings:

Head – Marie Fleming: (011) 372-1519 marie@totalrisksa.co.za

New Applications, Upgrades/Updates and membership queries: membership@totalrisksa.co.za

Nombulelo Mtshali (011) 372-1528

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Accounts:

Head - Monica Coetzee: (011) 372-1513 monica@totalrisksa.co.za

Broker liaisons, premium collections and Broker Commissions: brokerqueries@totalrisksa.co.za

Lizette Du Plessis (011) 372-1525

MARKETING AND DISTRIBUTION:

Head – Warren Gates: warren@totalrisksa.co.za

Business Development Officer: Ben Nott

General broker queries- Brokerqueries@totalrisksa.co.za