



CLAIMS SERVICE CHANNEL

Click [HERE](#) to claims via our Submit dedicated email channel



DOCUMENTS REQUIRED

Click [HERE](#) to see a list of the documents required for submitting claims



WATCH A VIDEO

By clicking [HERE](#) you can watch a video explaining our claims submission process



TOTALRISKADMINISTRATORS

How to CLAIM

REJECTION CODES

Click [HERE](#) to see a list of codes we use when we reject a claim. This may indicate a problem with the claims submission process which you will be able to resolve



ONLINE CLAIMS FACILITY

You can submit claims via our online claims submissions by clicking [HERE](#)



MOBILE APP

You can submit claims via the TRA Assist Mobile App, available here:



CHAT FACILITY

Click [HERE](#) to chat with one of our customer services agents