

## List of rejection codes related to claims that have been rejected due to outstanding documentation required

|            |  |
|------------|--|
| <b>02</b>  | Doctors Account required                           |
| <b>03</b>  | Medical Aid Statement required                     |
| <b>04</b>  | Authorisation Letter required                      |
| <b>05</b>  | Hospital Account required                          |
| <b>54</b>  | Illegible Documents - please resubmit              |
| <b>55</b>  | Doctor Account and Medical Aid Statement required  |
| <b>56</b>  | Medical Aid Statement and Pre-auth Letter required |
| <b>57</b>  | Doctor Account and Pre-auth Letter required        |
| <b>58</b>  | Pre-auth Letter and Hospital Account required      |
| <b>70</b>  | Specialist Account required                        |
| <b>87</b>  | Hospital Pre-Authorisation Letter Required         |
| <b>110</b> | Payment Receipt required                           |